

PRIVACY STATEMENT – VAEX TRUCK TRADING B.V.

Version: April 2026



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The Netherlands

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VAEX Truck Trading B.V., gevestigd aan De verver 4a, 5371 MZ Ravenstein, attaches great importance to the protection of your personal data. In this privacy statement, we explain what data we collect, why we collect it, and what rights you have.

WHO IS RESPONSIBLE?

VAEX Truck Trading B.V.
De verver 4a
5371 MZ Ravenstein
T: +314864117154
W: www.thetrucktraders.nl
E: info@thetrucktraders.nl

VAEX is the data controller responsible for the processing of your personal data.
For privacy-related questions, please contact: info@thetrucktraders.nl

WHAT PERSONAL DATA DO WE PROCESS?

We process personal data when you use our website, contact us, or do business with us.

This may include:

- Contact details (such as name, email address, phone number)
- Company details (such as company name and job title)
- IP address and location data
- Data about your use of our website
- Communications (emails, contact forms, phone calls)
- Technical data (browser, device type)

We do not process special categories of personal data, unless this is necessary and legally permitted.

PURPOSES AND LEGAL BASES FOR PROCESSING

We only process your personal data where we have a legal basis to do so:

Performance of a contract

- Responding to inquiries
- Providing our services

Legitimate interest

- Improving our website and services
- Ensuring the security of our systems
- Analysing website usage (e.g. statistics)

Consent

- Sending newsletters and marketing communications
- Placing non-essential cookies

You may withdraw your consent at any time.

Legal obligation

- For example, compliance with tax and accounting obligations

DATA RETENTION

We do not retain personal data longer than necessary. In general, we apply the following retention periods:

- Customer data: up to 7 years (legal retention obligations)
- Leads and contact requests: up to 2 years
- Newsletter data: until you unsubscribe
- Website and analytics data: up to 26 months

After these periods, data will be deleted or anonymised.

SHARING OF PERSONAL DATA WITH THIRD PARTIES

We only share your data where necessary, for example with:

- IT and hosting providers
- CRM and marketing software providers
- Analytics services
- Payment and administrative service providers

We enter into data processing agreements with these parties where required.

In some cases, data may be processed outside the European Economic Area (EEA). In such cases, we ensure appropriate safeguards, such as Standard Contractual Clauses (SCCs).

COOKIES AND TRACKING

Our website uses cookies and similar technologies. A cookie is a small text file that is stored on your device upon your first visit. We use the following types of cookies:

Functional cookies

These cookies are necessary for the proper functioning of the website and cannot be disabled. They ensure that the website works correctly and remember your preferences.

Analytical cookies

We use analytical cookies to analyse and improve the use of our website. These cookies collect information such as visitor numbers, visited pages and click behaviour. Where possible, this data is anonymised.

AUTOMATED DECISION-MAKING

We do not make decisions based solely on automated processing that have significant effects on individuals.

YOUR RIGHTS

You have the right to:

- Access your personal data
- Rectify or erase your data
- Restrict processing
- Object to processing
- Data portability
- Withdraw your consent

You can submit a request: info@thetrucktraders.nl

We will respond within 30 days.

To prevent misuse, we may ask you to verify your identity.

COMPLAINTS

If you have a complaint about how we handle your data, you can contact us.

You also have the right to lodge a complaint with the supervisory authority:

Dutch Data Protection Authority (Autoriteit Persoonsgegevens)

www.autoriteitpersoonsgegevens.nl

SECURITY

We take appropriate technical and organisational measures to protect your personal data, including:

- Secure connections (SSL)
- Access controls
- Limitation of data access
- Regular updates and monitoring

CHANGES

We may update this privacy statement from time to time. The most current version will always be available on our website.

CONTACT

For questions regarding this privacy statement, please contact us at: info@thetrucktraders.nl